



NPI Program Manager

Ashburton, United Kingdom

Department Description:

Responsible to Program Manage the entire SC NPI process from product concept, through Supply Chain to sustainable production. A bachelor's degree is preferred or with 4 years' experience in this field or in a related area. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Must be able to focus on results and time to market.

The position requires excellent verbal and written communication skills, and requires independent analysis, decision-making skills and using prior experiences and knowledge of company policies and procedures to resolve non-standard problems.

The individual is required to work with various departments, and levels of management to prevent or resolve program delays.

Scope of Responsibilities/Expectations

- Program Manage entire SC NPI process from product concept, through Supply Chain to sustainable production with focus on:
 - Volume
 - Quality
 - Cost
- Program schedule management
- New product cost management
- Manage factory prototypes and pilot builds
- Manage correct set-up of NetSuite system attributes
- Manage logistics introduction to UPS
- Feed into E2E gate process
- Be the primary supply chain interface to engineering
- Ensure factory capacity
- In factory process sign off review
- Prototype material and ramp clear to build
- Enable shipping product into the DC and fulfil customer's orders
- Communicate any issues to management, effectively escalating business impacting situations.
- Participate in department project meetings as needed.
- Ability to communicate with various levels of management including executives.
- Ability to provide information to executive level management to assist in decision making.
- Deep personal commitment and belief in team synergy and collaboration.
- Ability to work in global environment with Suppliers and internal customers worldwide.

Specific Knowledge/Skills

- Bachelor's Degree preferred or with a minimum of 4 years' experience.
- Previous experience in launching new products in a Supply Chain role and work well with numbers.
- Proven ability to manage multiple projects within pre-determined time, quality and cost objectives.
- Good business judgment is necessary in order to make independent decisions (with or without manager) in order to meet customer's expectations and/or diffuse potential issues.
- Excellent interpersonal skills.
- Excellent attention to detail, accuracy, and timeliness.
- High level of initiative and proactive approach.
- Operates with integrity, demonstrates honesty and keeps commitments.
- Ability to work independently with limited supervision.
- Strong organizational skills and the ability to multi-task.
- Be able to work across time zones with flexible work hours and have the ability to communicate with others who do not speak their primary language.

Experience and Formal Training

- Bachelor's degree or minimum of 4 years' experience in a supply chain or manufacturing engineering role.
- Intermediate ERP and data management skills required.
- Strong working knowledge of Excel, Word, and Power Point.